



PARADISE
V A C A T I O N S

Privacy Policy

Paradise Vacations
Ontario, Canada

Last Updated: November 16, 2026

Paradise Vacations (“Paradise Vacations,” “we,” “us,” or “our”) values your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you use our website, contact us, or book travel services through us. By accessing our services, you agree to the practices described in this Policy.

1. Scope of This Privacy Policy

This Policy applies to all personal information collected by Paradise Vacations from:

- Website visitors
- Travel clients and travelers
- Email or phone inquiries
- Social media interactions
- Any other communication or booking channels

It does not apply to information collected by third-party travel suppliers (e.g., airlines, hotels, tour operators), who have their own privacy policies.

2. Information We Collect

2.1 Personal Information Provided by You

We may collect personal information including but not limited to:

- Name, date of birth, and contact details
- Passport information
- Travel preferences
- Payment details (processed through secure third-party providers)
- Emergency contact details
- Special requests (e.g., accessibility or dietary needs)
- Communications with us (email, phone, messages)

2.2 Automatically Collected Information

When you visit our website, we may automatically collect:

- IP address
- Browser type and device information
- Cookies and tracking data
- Usage statistics (pages visited, time on site, etc.)

2.3 Sensitive Information

We only collect sensitive information (e.g., medical needs, disabilities) when necessary for travel arrangements and only with your consent.

3. How We Use Your Information

We may use your personal information to:

- Process travel bookings and reservations
- Communicate with you regarding your travel plans
- Provide customer support
- Personalize your travel experience
- Process payments
- Improve our website and services
- Comply with legal and regulatory requirements

4. Sharing Your Information

We may share your information with:

4.1 Third-Party Travel Providers

Examples include:

- Airlines
- Hotels and resorts
- Tour operators
- Cruise lines
- Transportation services

These providers require your information to fulfill travel services.

4.2 Service Providers

We may use third-party companies for:

- Payment processing
- IT services
- Marketing or email communications
- Data storage

All service providers are contractually required to protect your data.

4.3 Legal Obligations

We may disclose your information if required by:

- Laws or regulations
- Court orders
- Government authorities

4.4 Business Transactions

If Paradise Vacations undergoes a merger, sale, or reorganization, your information may be transferred, subject to confidentiality safeguards.

5. Consent

By using our services, you consent to the collection, use, and disclosure of your information as described in this Policy.

You may withdraw consent at any time, subject to legal or contractual restrictions.

6. Data Security

We use reasonable administrative, technical, and physical safeguards to protect your personal information against:

- Loss
- Theft
- Unauthorized access
- Disclosure
- Misuse

However, no method of transmission or storage is 100% secure.

7. Retention of Personal Information

We retain personal information only as long as necessary to:

- Fulfill travel services
- Meet legal, accounting, and reporting obligations
- Resolve disputes

When information is no longer required, we securely erase or anonymize it.

8. Your Rights (Under PIPEDA)

You have the right to:

- Access your personal information
- Request corrections
- Withdraw consent
- Ask how your information has been used
- Challenge compliance

Requests can be made using the contact information below.

9. Cookies & Tracking Technologies

Our website may use cookies, web beacons, and other tracking tools to:

- Improve user experience

- Analyze website performance
- Personalize content

You may disable cookies in your browser, but some features may not function properly.

10. International Data Transfers

Some travel providers may be located outside Canada.

By booking with Paradise Vacations, you acknowledge that your information may be transferred to and processed in other countries, which may have different privacy laws.

11. Children's Privacy

Our services are not intended for individuals under 18. We do not knowingly collect personal information from minors without parental consent.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be posted on our website with a new "Last Updated" date.